

Light for a better world



Our Brands

traxon

e:cue

Annex: Product List and Warranty Period for Asia Pacific

The warranty period for Osram, Traxon and e:cue products are listed in the table below. Please note that the 3-year-warranty or 5-year-warranty only apply for Osram, Traxon & e:cue standard products. Products that have been changed according to customers' demands ("customized" products) are excluded from the stated warranty period on this list.

* The product are defined as suitable for Coastal Environment.

^ These products are 5 years warranty for sold in China only.

	Brand	Product family	AC/ DC inputs	Warranty 5 years	Warranty 3 years
Illumination	Traxon	Washer Quattro AC XB*	AC	✓	
	Traxon	Liner Quattro AC XB*	AC	✓	
	Traxon	Allegro Washer AC*	AC	✓	
	Traxon	Allegro Linear AC*	AC	✓	
	Traxon	Washer Allegro AC XB*	AC	✓	
	Traxon	Nano Liner Allegro AC XB*	AC	✓	
	OSRAM	Archishape 2.5 Washer CQC^	AC	✓	
	OSRAM	ArchiShape 2.5 Washer CQC^	DC	✓	
	OSRAM	ArchiShape 2.5 Washer CE	AC	✓	
	OSRAM	ArchiShape 2.5 Washer CE	DC	✓	
	OSRAM	Archishape 2.0 Linear CQC^	AC	✓	
	OSRAM	Archishape 2.0 Linear CQC^	DC	✓	
	OSRAM	ArchiShape 2.0 Linear CE	AC	✓	
	OSRAM	ArchiShape 2.0 Linear CE	DC	✓	
	OSRAM	Archishape Linear	DC		✓

Ambiance & Accent	Traxon	Cove Light AC HO RGBW	AC	✓	
	Traxon	Cove Light AC HO RGB Graze	AC	✓	
	Traxon	Cove Light AC HO WHITE	AC	✓	
	Traxon	Cove Light AC HO WHITE Graze	AC	✓	
	Traxon	Cove Light AC DIM G2	AC	✓	

Me	Traxon	Mesh (& accessories)	DC		✓
	Traxon	String (& accessories)	DC		✓

Traxon	Dot XL (& accessories)	DC		✓
Traxon	Media Tube HO RGBW*	DC	✓	
Traxon	Media tube lite RGBW	DC		✓
Traxon	Allegro Tube Mono	DC	✓	
Traxon	Allegro Dot*	DC	✓	
OSRAM	Archishape 2.0 Dot	DC	✓	

Control Engines & Interface	e:cue	ETH2DALI	DC	✓	
	e:cue	Butler PRO	DC	✓	
	e:cue	Butler XT2	DC	✓	
	e:cue	Butler S2	DC	✓	
	e:cue	Lighting Control Engine 2fx	AC	✓	
	e:cue	Lighting Control Engine 2	AC	✓	
	e:cue	Lighting Control Engine MX 2	AC	✓	
	e:cue	DMX2CC 6CH/12CH	DC	✓	
	e:cue	DMX2PWM 3CH/9CH Dimmer	DC	✓	
	e:cue	Video Micro Converter (VMC)	DC	✓	
	e:cue	RDM Isolator	DC	✓	
	e:cue	Moxa ioLogic	DC		✓
	e:cue	Excite+	DC	✓	
	e:cue	LED Engine Smart 100W/150W/300W Indoor	AC	✓	
	e:cue	LED Engine Smart 150W Outdoor	AC	✓	
	e:cue	LED Engine Smart 100W 48V Outdoor	AC	✓	
	e:cue	LED Engine Smart 240W 48V Outdoor	AC	✓	
	e:cue	Butler Accessories	AC	✓	
	e:cue	Power Supplies for Butlers, RDM Isolators, DMX2CC, VMC	AC		✓
	e:cue	Network Accessories	AC		✓
	e:cue	SYMPL DMX NODE	DC	✓	
	e:cue	SYMPL E:PIX NODE	DC	✓	
	e:cue	SYMPL SERIAL NODE	DC	✓	
	e:cue	SYMPL INPUT NODE	DC	✓	
	e:cue	SYMPL RELAY NODE	DC	✓	
	e:cue	SYMPL DALI NODE	DC	✓	
	e:cue	SYMPL E:BUS NODE	DC	✓	
	e:cue	SYMPL CORE S	DC	✓	
	e:cue	SYMPL Pro Node	DC	✓	
	e:cue	SYMPL essential node	DC	✓	
e:cue	SYMPL Switch	DC	✓		

Terminals	e:cue	Glass Touch	DC	✓	
	e:cue	Light Drive +	DC	✓	

Phased-out product:

Below are the phased-out products which are still within the warranty period:

Product family	AC/DC inputs	Warranty 5 years	Warranty 3 years	Phase-out date
Washer Shield AC XB	AC	✓		Jul 2015
Liner Shield AC XB	AC	✓		Jul 2015
Shield AC Extend	AC	✓		Jul 2015
Media Tube	DC		✓	May 2016
DMX2PC	DC	✓		May 2017
DMX2DALI	DC	✓		May 2017
EIB/ KNX Gateway	DC	✓		May 2017
e:bus Input Module	-	✓		May 2017
Touch Screens	-	✓		May 2017
19" Garages	-	✓		May 2017
Light-Drive Elite	DC	✓		May 2017
1PXL Cove Light XR	DC	✓		Jan 2018
Monochrome Tube	DC	✓		Jan 2018
16PXL Board RGB	DC	✓		Jan 2018
1PXL Board	DC	✓		Jan 2018
4PXL Add-on Board	DC	✓		Jan 2018
4PXL Add-on Strip	DC	✓		Jan 2018
High Resolution Media System	AC		✓	Jan 2018
64PXL Board RGB	DC	✓		Jan 2018
16PXL Add-on Board	DC	✓		Jan 2018
8PXL Add-on Strip	DC	✓		Jan 2018
Lighting Control Eng mx	AC	✓		Apr 2018
ArchiShape 2.0 Washer CQC^	AC	✓		Sep 2019
IMAGIC WEAVE HO/HE	DC		✓	Jan 2019

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